

2024-2025

Accessibility at the City of Regina

Programs & Services Information



Regina.ca

 REGINA

Accessibility Matters

The City of Regina is committed to providing accessible and inclusive programs and services for all residents in our community.

For more information on any of the programs and services mentioned in this brochure:

- Visit [Regina.ca](https://www.regina.ca)
- Call 306-777-7000

Affordable Access Program

The Affordable Access Program provides Regina residents with financial barriers the opportunity to apply for discounted access to City of Regina recreation facilities, leisure programs, and transit.

Once approved, the discount applies to Leisure Passes, single admissions, registered programs, and transit passes.

Attendant Admission Program

If you require your own attendant to help you during your program or activity, the Attendant Admission Program allows that attendant to accompany you into any City-operated facilities as well as on fixed-route transit and Paratransit at no extra cost.

Recreation for All

The City of Regina provides a variety of leisure programs and classes available to suit your interests! Programs and classes are available throughout the year and may be drop-in or registered.

City of Regina programs are open to everyone. People with disabilities or specific needs are encouraged to participate in programs listed throughout the Leisure Guide.

Adapted programs marked “AP” are programs that are changed or designed specifically to be more accessible to people with disabilities. Adaptations might include changes to equipment, content, support, technology, and/or environment.



Inclusion Support Service

The City of Regina’s new Inclusion Support Service offers one-on-one, person-centered guidance and support to individuals to better access recreation facilities & programs.

Support can be provided before participation (navigating the process of finding suitable programs, registering, accessing services) or during participation (a Leisure Companion is provided at no cost to provide support and adaptation during City programs and activities).

To apply for this service, or find out more, call the Inclusion Support Office at 639-590-8895 or email inclusionsupport@regina.ca

Parks & Recreation

Accessibility features at our recreation and leisure centres:

Wascana Pool – 2400 Wascana Dr.

- ✓ Accessible parking stalls
- ✓ Tactile ground markings leading to entrance & tactile map
- ✓ All gender change room and toilet stalls
- ✓ Change room with shower, overhead lift, and plinth
- ✓ Ramps into all bodies of water (entry depth 0m)
- ✓ Separate basins with varied temperatures
- ✓ Outdoor spray pad
- ✓ Aquatic wheelchairs & walker available

Maple Leaf Pool – 1101 14 Ave.

- ✓ Accessible parking stalls
- ✓ Change room with overhead lift and plinth
- ✓ All gender/family change stall and toilet stall options
- ✓ Sling lift to access pool & aquatic wheelchair
- ✓ Beach entry option into pool with handrails & aquatic wheelchair (entry depth 0m)

Sportplex (Fieldhouse/Lawson) – 1717 Elphinstone St.

- ✓ Accessible parking stalls located on South & East sides of building
- ✓ 2 all-gender/family changerooms with overhead lifts & plinths
- ✓ Weightlifting & cardio machines with removeable seats
- ✓ 1 sling lift and 2 chair lifts to access the tot pool, main pool, and hot tub

Neil Balkwill Civic Arts Centre- 2420 Elphinstone St.

- ✓ Accessible parking stalls on Northeast side of building
- ✓ Spacious washroom stalls available

Sandra Schmirler Leisure Centre – 3130 Woodhams Dr.

- ✓ Accessible parking stalls & entrance on West side of building
- ✓ Spacious washroom stalls available in lobby
- ✓ Changerooms with spacious washroom stalls
- ✓ All gender/family changeroom with overhead lift and plinth
- ✓ Overhead sling lift on pool deck
- ✓ Manual chair lift access into all bodies of water
- ✓ Outdoor spray pad

Northwest Leisure Centre – 1127 Arnason St.

- ✓ Accessible parking stalls & entrances on West and South sides of building
- ✓ Changerooms with spacious washroom stalls available
- ✓ All gender/family change room with plinth on pool deck
- ✓ Aquatic ramp and wheelchair for entry into pool (entry depth .2m)
- ✓ Outdoor spray pad

Also check out our playgrounds which have features to improve access, too!

- ✓ Gocki Optimist Playground - 2230 Lindsay St.
- ✓ Rick Hansen Optimist Playground - 1010 McCarthy Blvd.
- ✓ Sandra Schmirler Leisure Centre - 3130 Woodhams Dr.
- ✓ Māmowimīwēyitamōwin Park Playground - 3600 McKinley Ave.
- ✓ Wascana Park – 2400 Wascana Dr.
- ✓ Imperial Playground - Rose Street & 3rd Avenue North
- ✓ Jumpstart Playground & Spray Pad at Glencairn Park - 2626 E Dewdney Ave.



Transit

Accessible Features on Fixed-Route Transit:

1. **Low-Floor Design:** Buses have a flip-out ramp for easy boarding and exiting.
2. **Designated accessible seating** at the front of the bus.
3. **Two Seating Stations:** One forward facing and one rearward facing. Most buses have a rearward facing quantum securement station which allows people using a wheelchair or scooter to secure themselves independently.
4. Most buses have a **scrolling reader board** that displays upcoming stops.
5. **Audible Announcements:** Interior and exterior announcements help those with low vision.
6. **Clear Bus Signs:** Exterior signs use sentence case for easier reading.

Regina Transit is working to make bus stops accessible.

- New shelters accommodate people using mobility devices.
- Bus stop signs include large lettering, Braille plaques with raised lettering, a bright yellow pole, and an information holder for easy reading for those seated in a mobility device. This holder also serves as a marker that differentiates it from other poles for people with low vision.

For Transit information:

- Visit [Regina.ca/transit](https://www.regina.ca/transit) • Call 306-777-7433
- Visit the Transit Information Centre in person at 2124 11th Ave.

Paratransit

Regina Paratransit is a shared ride transportation service for people experiencing disabilities who are restricted in using fixed-route transit. The service is a scheduled door-to-door service for those who are registered.

To qualify for Paratransit, someone must be restricted in one or more of the following:

- Ability to walk or wheel to a bus stop.
- Ability to identify landmarks, follow directions or navigate fixed route transit.
- Easily confused or disoriented.
- Risk of falling.
- Unable to board fixed route transit independently.
- Tires easily.

To register or for more information:

- Visit [Regina.ca](https://www.regina.ca) • Call 306-777-7007
- Email Paratransit@regina.ca



Roadways – Accessible Pedestrian Signals (APS)

Regina has 120 intersections with Accessible Pedestrian Signals (APS), and we are adding more each year.

APS Features

- Use of **2 audible tones** with visual pedestrian signals to designate the direction of the pedestrian right-of-way. A ‘cuckoo’ sound indicates the north/south right-of-way, while a ‘chirp’ sound indicates east/west.
- **Vibro-tactile features** for pedestrians who are deaf or hard of hearing. Raised arrows indicate the crossing direction of the unit, which vibrates in combination with the audible tone to indicate right-of-way.
- A **‘locator tone’** assists pedestrians in locating the pushbutton. The tone varies between units as a ‘beeping’ or ‘ticking’ sound.

To request a location for APS installation, please contact Service Regina at **306 777-7000** or use the [online request form](#) at [Regina.ca](https://www.regina.ca). Requested locations are prioritized using criteria, such as intersection configuration and safety, pedestrian and vehicle volumes, and proximity to public transit and various pedestrian destinations.

Waste, Water & Municipal Tax Affordability Programs

The City of Regina offers support for low-income residents with their Waste, Water bills, and municipal taxes.

1. Water & Waste Rebate Program: Applies a rebate on the monthly bill of eligible residents. For details, or to see if you are eligible, email APRSprograms@regina.ca.

2. High-Efficiency Water Retrofit Program: Helps eligible households with support to obtain efficiency audits and high-efficiency fixtures (toilets, showerheads, faucets, faucet aerators). For more information or to see if you are eligible, email APRSprograms@regina.ca.

3. Low-Income Municipal Property Tax Deferral Program: Allows approved households to defer part of their municipal property tax - up to \$600, \$1200, or the increase from the previous year.

For more information or to see if you are eligible, please visit [Regina.ca/affordability](https://regina.ca/affordability)

New Accessibility Plan

The City's new Accessibility Plan, approved in 2024, aims to prevent and remove barriers for people with disabilities. We're starting to implement actions across various departments this year. Here's how the plan will benefit residents with disabilities:

- This plan provides a coordinated approach for accessibility throughout the City.
- It builds on past successes to ensure accessibility remains a top priority.

Tangible Impacts:

- More educated City employees, providing more sensitive services to people with disabilities and older adults.
- Expanded sidewalk snow clearing, making it easier to get around in winter.
- More accessible transit services.
- Greater awareness of existing accessibility features and services.
- More job opportunities at the City for people with disabilities.

By improving accessibility of programs and services, we make our city more inclusive for everyone. This plan will help create a more welcoming and accessible environment for all residents and visitors.

If you have questions or want more information on our Accessibility Plan and the work that we are doing please email accessibility@regina.ca



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306-777-PLAY (7529)