

# Re-Open Regina

A plan to re-open City programs and services

Updated June 8, 2020

## Re-Open Regina

The provincial and federal governments have authority to direct response and recovery to the public health emergency.

The City is following all public health recommendations, emergency orders and directives of the provincial and federal governments.

Regina is a strong community and we're in this together. Our top priority is the health and safety of the community and our employees. This includes the timelines and guidance provided on ***re-opening City programs and services*** impacted by COVID-19.

# City Programs and Services

Additional safety measures are in place to ensure a safe work environment for our City employees and contractors as they deliver the programs and services our citizens rely on each and every day. These include:

- Physical Distancing
- Handwashing Protocols
- Additional Cleaning of Shared Surfaces
- PPE

- Fire & Protective Services
- Transit Services
- Garbage & Recycling Collection
- Water & Sewer Services
- Landfill Operations
- Cemetery Services

Re-Open Sask May 21	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
Dates	May 4, 2020	May 19, 2020	June 8, 2020 (target)	TBD	TBD
Re-opening (Provincial)	Previously restricted medical services, golf courses, parks and campgrounds	Retail, shopping malls, farmers markets, select personal care services, thrift stores	Restaurants and food services, gyms and fitness centres, remaining personal care services, licensed establishments and childcare facilities	Indoor and outdoor recreation facilities	Consider lifting long-term restrictions
Physical Distancing	Maintain distance of 2 metres				
	Public transportation, including paratransit, should increase the frequency of cleaning and disinfecting all areas of public contact. Encourage members of the public to practice two-metre separation.				
PPE	Where it is not possible to provide personal services through physical distancing, service providers will be required to take precautionary measures, such as client screening, wearing gloves and face masks.				
	Programs and services interacting with the public required to follow guidance that essential businesses are currently following with respect to hand washing, intensive cleaning (particularly high-touch areas) and structuring stores/facilities to enable physical distancing. In order to meet these requirements, programs and services may need to limit the number of customers/clients/participants.				
Gatherings	Maximum 10	Maximum 10	Maximum 15 Indoor Maximum 30 Outdoor	Maximum 30	TBD
Vulnerable Groups	Vulnerable individuals, such as seniors and those with underlying health conditions, should continue to exercise caution and minimize high-risk exposures, such as public outings.	Vulnerable individuals, such as seniors and those with underlying health conditions, should continue to exercise caution and minimize high-risk exposures, such as public outings.	Clients over 40 years of age and those with underlying risk factors should use caution when considering visiting fitness facilities  Protective measures for vulnerable populations	Clients over 40 years of age and those with underlying risk factors should use caution when considering visiting fitness facilities	TBD
Recommendations for All Phases	<p>Individuals should continue working from home if they can do so effectively</p> <ul style="list-style-type: none"> <li>▪ People should stay at home when they are sick.</li> <li>▪ Personal hygiene will continue to be a key prevention measure.</li> <li>▪ Enhanced cleaning and disinfection should take place in workplaces, public spaces and recreational facilities.</li> <li>▪ Although the public health order regarding the size of gatherings does not apply to businesses and workplaces, they are expected to follow the recommended public health measures, including: <ul style="list-style-type: none"> <li>-physical distancing for staff and clients</li> <li>-regular cleaning and disinfection</li> <li>-frequent handwashing and sanitizing</li> <li>-use of PPE where available and appropriate</li> <li>-keeping staff who demonstrate or report COVID-19 symptoms out of the workplace</li> </ul> </li> </ul>				

## Foundation

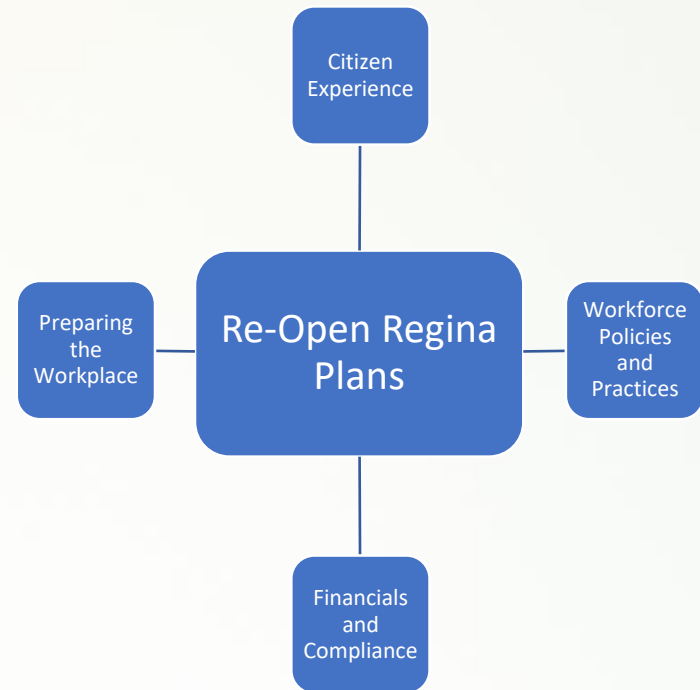
Re-Open Saskatchewan along with Public Health Orders are “building blocks” of the plan.

They provide the “foundation” for when and how ***City programs and services may be re-opened.***

# Guidelines

Plans to ***re-open City programs and services*** have been developed with consistent approaches to:

- Citizen Experience
- Workforce Policies and Practices
- Financials and Compliance
- Preparing the Workplace



## Considerations

Re-Open Saskatchewan is a dynamic plan and it will be revised regularly.

There are additional factors that will impact the pace of the City's plan to ***re-open City programs and services*** impacted by COVID-19.

- Availability of PPE
- Technology to deliver digital services
- Workplace design requirements to respect physical distancing
- Start date of phases may make seasonal services unfeasible
- Lead time to rehire staff to provide recreation services and programs

# Re-Opening Recreation Facilities

Re-Open Saskatchewan dictates the timing for opening recreation facilities. The plan distinguishes between outdoor facilities which will reopen in Part 1 of Phase 4 and indoor facilities which will reopen in Part 2 of Phase 4. Guidelines for operating these facilities are provided and facility owners are expected to follow the guidance.

## Our Approach

- Parks, pathways and outdoor washrooms are available for use
- Playgrounds, skateboard parks, BMX, picnic sites and Douglas Park Track to open on June 12
- Other outdoor facilities are expected to re-open in the first part of phase 4
- Indoor facilities are expected to re-open with limited programming in the second part of phase 4
- Outdoor pools are closed for the season due to limits on gatherings and shortened season

# Re-Opening Counter Service

City locations where in-person citizen service, like paying bills or purchasing transit passes, take place will open on June 15. Counter service will be provided at:

- Transit Information Centre
- City Hall
- Cemetery Admin Building

## Our Approach

- Follow provincial guidelines for retail service including queuing and physical distancing
- Expand and encourage continued use of digital services
- Provide appropriate instructions and signage
- Use plexi-glass shields where citizens and staff interact



# Re-Instating Fees and Charges

We will begin to collect fees and charges over the coming weeks.

- Parking Meter Fees and Enforcement (June 15)
- Parking Non-Metered Enforcement (June 29)
- Transit Fares (June 29)
- Recreation and Leisure Fees (as facilities open)

## Our Approach

- Citizens are encouraged to continue to use digital services to make payments online where possible
- Citizens are encouraged to continue to use credit and debit
- Transit Information Centre will be opened on June 15
- City Hall will be opened with limited services on June 15

# A Partner in Community Recovery

The City has been an active partner with a number of community groups and business leaders focused on:

- Exploring ways to create community vibrancy
- Investing in our community
- Protecting vulnerable populations

## Our Involvement

- Consideration of Requests from Community Groups and Business Leaders
- Food Security
- Community Gardens
- Farmers Market
- Utility & Property Tax Deferrals
- \$79.5 Million Construction Program for 2020

# Impacted City Programs and Services At a Glance

## Re-Opened

Building Permits & Inspections (March 25)

City Council & Committee Meetings (April 22)

Dog Parks (May 15)

Golf Courses (May 15)

Tennis and Pickleball Courts (June 3)

Playgrounds and other outdoor recreation facilities (June 12)

## Seasonal Services

Outdoor Pools not opening for 2020 Season

## Re-Open Dates Set

City Hall Lobby for Limited Service (June 15)

Cemetery Chapel (June 15)

Transit Information Centre (June 15)

Parking Meter Enforcement (June 15)

Parking Non-Meter Enforcement (June 29)

Transit Fares (June 29)

## Re-Open Dates TBD

City Square Plaza

PlayEscapes

Outdoor Recreation Facilities

Indoor Recreation Facilities

Public Access to City Hall Tower and other administrative locations

School Bookings and Programming

# Building Permits & Inspections

To support the health and safety of both industry and City staff, we are using FaceTime, Skype or photos where appropriate to complete building permit inspections.

## What to Expect

- In-person service is not available at this time
- Permit applications are available on Regina.ca and are to be submitted to [permits@regina.ca](mailto:permits@regina.ca)
- Call 306-777-7000 to schedule a virtual inspection or reach out to your permit file support team at 306-777-7551

# City Council & Committee Meetings

While Council and Committee meetings have resumed with delegates attending virtually, Henry Baker Hall will remain closed to the public until a later date.

## What to Expect

- Meetings will remain closed to the public but are still available to stream online
- Delegations can appear virtually following guidance on Regina.ca
- Some members of Council and Senior Administration may begin to attend in-person respecting restrictions on physical distancing and gatherings

## Dog Parks

Regina's year-round public dog parks opened on May 15.

This applies to the Cathy Lauritsen Memorial Off-Leash Dog Park and the Ross Industrial Off-Leash Dog Park.

Seasonal dog parks will remain closed until Phase 4.

## Dog Park Rules

To help contain the spread of COVID-19, please observe the following rules at the park:

- 
**Maintain a safe physical distance.**
- 
**Avoid contact with shared surfaces such as fences, benches and handrails.**
- 
**Do not share any items such as waste bags.**
- 
**Use at your own risk.**
- 
**Stay home if you are sick.**

Calling 1-855-559-5502, toll-free, will put residents in touch with a public health official who will document incidents of noncompliance.

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# Golf Courses

All City-owned golf courses opened on May 15 as part of the Re-Open Saskatchewan Plan.

For the health and safety of all visitors and employees, safety measures are in effect.

Measures are in place until further notice.

## What to Expect

- All tee times must be booked in advance; no walk-on players are permitted
- Locker rooms will be closed; players can change footwear in the parking lot
- Food and beverage service will operate at 50 per cent capacity, effective June 8
- On course food and beverage service will operate, effective June 8

# Tennis and Pickleball Courts

Effective June 3, City tennis and pickleball courts opened as authorized under Re-Open Saskatchewan.

The City will continue to work with public health officials to follow health and safety guidelines as we reopen recreational spaces.

## What to Expect

- Gates are open; all moveable assets have been removed to minimize contact of shared surfaces
- Citizens are advised to wash their hands and avoid shared surfaces



## City Hall Lobby

City Hall will open to citizens on June 15, Monday to Friday, from 8 a.m. to 4:45 p.m.

Where possible, professional and administrative City staff will continue to work from home.

Public access isn't available at other City administrative office locations.

### What to Expect

- Limited in-person payment and permit options
- Please continue to use alternate payment options
- No cafeteria service
- Only City staff can access offices and meeting rooms
- Please follow directions upon your arrival at the building

# Cemetery Chapel

The chapel and administration office will open on June 15 for those who want to visit the indoor crematorium.

Bookings for small gatherings will be accepted in Phase 4 of Re-Open Saskatchewan.

## What to Expect

- Indoor columbarium visits are by appointment only and limited to two visitors at a time
- Cleaning will occur between appointments
- With bookings in Phase 4, the number of visitors will be limited to 8 to accommodate physical distancing

# Transit Services

The Transit Information Centre will open to the public on June 15 and be open to the public Monday to Friday, 8:30 a.m. to 4:30 p.m.

Transit service will continue to operate on a reduced schedule:

- Saturday schedule Monday through Fridays
- Sunday schedule for weekends and holidays

## What to Expect on June 29

- Transit will resume loading passengers and collecting fares at the front doors of the bus
- New safety shields are in place for the safe interaction between passengers and bus operators
- Enhanced cleaning protocols continue
- Passenger limit of 15 people per bus

# Parking Enforcement

As the community begins to re-open, we will begin to monitor and enforce parking time restrictions.

Enforcement of these restrictions will gradually be re-introduced to encourage movement of vehicles.

## What to Expect

- On June 15, fees and enforcement will resume at parking meters
- On June 29, tickets will begin to be issued in non-metered locations for time restrictions
- Citizens are encouraged to pay parking tickets on-line at [Regina.ca](http://Regina.ca)
- Please be mindful of:
  - No stopping signs
  - No parking signs
  - Accessible parking areas
  - Parking too close to a curb, intersection, crosswalk or a bus lane or bus stop
  - Parking in front of a fire hydrant

# City Square Plaza

In Phase 4, Re-Open Saskatchewan would see City Square Plaza begin to be booked for use.

Discussions are underway with Regina Downtown Business Improvement District and public health officials to ensure health and safety protocols are in place.

## What to Expect

- The Farmers Market is currently operating at Douglas Park and may return to City Square Plaza during Phase 4

# PlayEscapes

The City is working with community partners to deliver “play packages” to vulnerable families in Phase 3 of Re-Open Saskatchewan.

A modified PlayEscapes program will be introduced in Part 1 of Phase 4 – watch for announcements.

## Modified PlayEscapes

- Registration requirement
- Enrollment of 25 per site
- Sites limited to City-owned facilities
- Half day program
- Lunch will be provided

# Outdoor Recreation Facilities

The Province continues to provide guidance regarding the opening of recreation facilities.

Athletic fields and ball diamonds are identified to re-open in Phase 4 of Re-Open Saskatchewan.

We encourage citizens, if they are healthy, to get outside and stay active while maintaining physical distancing – parks and pathways remain open.

## Outdoor Facilities

- Bookings for athletic fields and ball diamonds are postponed until further notice
- Please keep a physical distance of a minimum of two metres (six feet) from other park users and do not play team sports with people outside of your household

# Indoor Recreation Facilities

Arenas, Leisure Centres, Neighbourhood Centres and the Neil Balkwill Civic Arts Centre will re-open in Part 2 of Phase 4 of Re-Open Saskatchewan.

Most programs and facilities will use a staged approach to start-up to ensure a safe and positive recreation experience.

## What to Expect

- Programs will be adjusted based on guidelines in Re-Open Saskatchewan
- Reduced capacity to accommodate physical distancing
- Limitations on shared equipment
- Enhanced cleaning
- Please follow directions upon your arrival at the facility



# Planning Your Visit

Citizens are asked to do their part to protect the health and well-being of themselves, their families, friends and neighbours.

Stay home if you are sick or showing symptoms and maintain a physical distance of 2 metres when in public.

## How to Plan for Your Visit:

- Please check Regina.ca before your visit for the most update to date information
- Try our digital services
- Watch for signs when you enter and exit facilities, follow instructions
- Watch for signs when queuing, don't forget to check the floor

## Upon Arrival

You will be greeted by a sign with our pre-entry screening. Our employees and community are relying on you to self-monitor.

At this time, wearing a face mask is optional, and we encourage you to sanitize your hands before entering our facilities.

# COVID-19

*To help keep our employees and community safe, we require a pre-entry screening.*

*Please answer yes or no:*

- 1

Do you or anyone in your household have any of the following:

  - temperature greater than 38°C or 100.4°F
  - cough
  - shortness of breath
- 2

In the past 14 days have you returned from travel to any other locations outside of Canada? Travel includes passing through an airport.
- 3

In the past 14 days have you had close contact with someone who is confirmed as having COVID-19?

*If you answered yes to any of the above questions, refrain from entering.*

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## Stay Informed

This is a dynamic plan. It will be updated as the Re-Open Saskatchewan is revised.

Inform yourself and rely on credible information sources.

Start at  
[Regina.ca/coronavirus](https://regina.ca/coronavirus)

**For timely updates visit  
[Regina.ca/covid19](https://regina.ca/covid19) and  
follow the City of  
Regina on Facebook  
and Twitter**

## Thank You