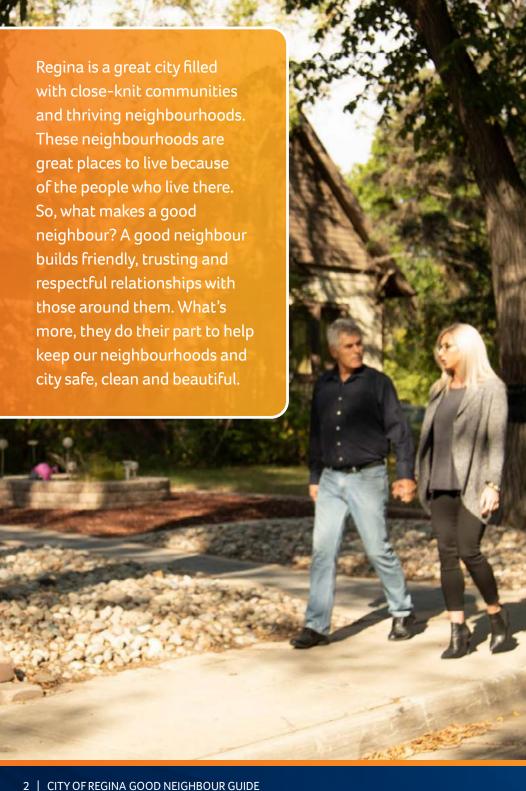
Regina's Good Neighbour Guide







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The Good Neighbour Guide offers an overview of Regina municipal bylaws that govern city neighbourhoods. Should you require additional information not covered in this guide, visit Regina.ca or call Service Regina at 306-777-7000.



Around Your Property

A homeowner's general responsibility is the property in and around their lot. This includes boulevards, sidewalks, and alleys connected to their property. As a homeowner, it is important to keep in mind that property maintenance plays an important part in being a good neighbour.

Untidy Properties

Maintaining your home's exterior and lawn to the same level as the rest of the neighbourhood is part of your responsibility as a good neighbour. Your relationship with your neighbours can be affected by how your home looks outside. Additionally, by keeping your home tidy, it will enhance the value of your property.

Landscaping

Lawn Care

Regular mowing, watering and fertilizing helps keep your lawn green and healthy. When you maintain a yard care routine, your neighbours will likely notice and be encouraged to do the same.

Overgrown Grass & Weeds

Property owners, including those with vacant lots, are responsible for keeping grass and weeds in check, ensuring they do not grow higher than 15 cm tall (6 inches). Overgrown grass can eventually dry out and become a fire hazard. Tall grass and weeds can also attract insects like mosquitos.

Have a concern? Before filing a complaint, look to see if the vegetation is over 15 cm (6 inches) high. Also be sure that your neighbour has not intentionally planted tall vegetation - it could be a vegetable or perennial garden.



If you believe there is a problem with overgrown grass or vegetation in your neighbourhood, call Service Regina at 306-777-7000 or submit a service request online at Regina.ca/servicerequest

Landscaping the Boulevard Outside your Home

As a homeowner you can expand the vibe of your yard into the boulevard adjacent to your house.

Not a fan of mowing grass? Intentionally planted

vegetation such as shrubs, perennials or vegetable gardens are acceptable alternatives to grass. Good options for perennials include, day lilies, haskap, iris and peony. Native plants, decorative boulders and mulch can create an attractive. low maintenance xeriscape.



Avoid significant damage to your property by calling Sask 1st Call at 1-866-828-4888 or email beforeyoudig@sask1stcall.com 48 hours before you dig to locate all utility lines. To make changes to your boulevard, submit the Maintenance Agreement form at Regina.ca/yardcare

What is a Boulevard?

A boulevard is the strip of land between the curb and the property line.



Did you know?

As of January 2019, owners of new one and two unit homes are required to landscape their front and side yards within the first two years of possession. Landscaping can include a variety of options such as plants, trees, grass or rocks. Your chosen landscape material must allow water to easily flow through into the ground.

Tree Maintenance

Banding

Tree banding stops nasty bugs from crawling up your trees and laying eggs. Do your part to protect Regina's urban forest from bugs that destroy trees. Band your elms, Manitoba maples and fruit trees each spring and fall to reduce the number of cankerworms in your community.

Visit Regina.ca/trees for steps on how to band trees around your home.



Did you know?

You should never transport firewood into the city as pests could be catching a ride.

Pruning

Mature trees should have a strong, straight trunk and a full crown of leaves with well-spaced branches. Pruning helps achieve this growth pattern.

Elm trees should only be pruned in the fall to prevent beetles like emerald ash borer and elm bark beetles from spreading. To learn more about tree pruning and banding, visit Regina.ca/trees



Drainage

Lot Grading

Proper lot drainage directs stormwater runoff from snow, rain or hail away from homes and garages to public roadways, landscaped areas, or drainage swales where runoff can flow into storm drains.

As a homeowner, be sure downspouts and sump pump flows are properly directed, eavestroughs are regularly cleaned of leaves, swales are kept clear of obstructions, and shallow depressions or settlements have been filled.

Ensure water flows from your property are not directed to or won't impact your neighbour's property.

Did you know?

In March 2022, the City of Regina passed bylaw amendments requiring homeowners to maintain their original lot grading during the installation of any new landscape or hardscape projects (decks, patios, sidewalks) to help preserve the integrity of the drainage system. Homeowners are encouraged to seek advice and services from skilled professionals for lot grading activities outside of their knowledge and skill ability.



Flood Prevention

Downspouts

Downspouts, also known as a waterspout or drain spout, are an essential tool in your home's fight against water damage prevention. They carry rainwater and melting snow from rain gutters on your roof to the street and into storm drains. Protect your home by fixing leaking or cracked downspouts and ensure all downspouts drain at least 1.0 metre away from the foundation and to the front or back of the house. In some cases, you may need to replace damaged downspouts to prevent water from pooling on your rooftop or flooding your basement.

Flood Protection Tips for your Property:

- Ensure gutters and downspouts are cleared of leaves and debris
- 2 Extend downspouts and sump pump hoses at least six feet away from the foundation
- Point downspouts toward lawns and gardens

For more information on downspouts and tips on how to protect your home, visit Regina.ca/water



Use these additional flood prevention tips to protect your home.

Outside the Home:

- 1 Clear snow at least six feet away from the foundation.
- 2 Remove any debris or snow from any window wells.

Inside the Home:

- 1 Test sump pumps and backflow prevention valves to ensure they are working properly. If you do not have either of these, consider installing them.
- 2 Remove items that are blocking the water drainage pathway to the floor drain.
- 3 Store valuables in watertight containers or raise them off the basement floor.
- 4 Store hazardous materials in watertight containers or remove them from the basement.
- Raise electronics off the basement floor.

Did you know?

Treated pool and hot tub water should be drained into the wastewater sewer line in your home (bathtub, floor drain). Avoid draining treated water in City parks, storm drains or into neighbouring properties.

Waste Management Service

Curbside Garbage, Recycling and Food & Yard Waste Collection

On collection day, place your carts on even ground on the street or in the back alley before 7:30 a.m. After your carts are collected, roll them back into a secure location on your property to avoid cluttering the streets and alleys and to minimize the risk of spilled waste littering the neighbourhood.

Leave at least one metre, or three feet of space between other objects such as parked cars, power poles, utility boxes, fences, downspouts, garages or neighbouring carts. Roll your empty cart back to a secure location on your property or against your fence after it has been collected. Make sure your carts do not block traffic.

Remember:

- Keep cart lids closed and don't let them overflow.
- · Don't place additional waste beside carts.
- Make sure not to pack material too tightly.

If your cart was not collected on your schedules day or if your cart is broken, contact Service Regina at 306-777-7000 or submit a service request online. Missed collections need to be reported within two business days.

Did you know?

The City provides curbside waste collection services to approximately 67,000 single-family households.

Garbage

Garbage is collected biweekly (every two weeks) year-round.

When disposing your garbage, make sure to:

- Bag or bundle all waste items
- · Double bag animal waste, dust particles and powdered materials



Recycling

Recycling helps increase the life of the Landfill and protects our environment for future generations. Recycling is collected biweekly (every two weeks) throughout the year. Please put only acceptable recyclable items inside your Blue Cart, a neighbourhood Big Blue Bin or your Multi-Family Condo and Apartment recycling program container.



Remember:

- · Do not bag or stack items
- Keep recyclables loose in the cart
- Put shredded paper in a clear plastic bag that is tied closed

Not sure how to dispose of an item?

Use the Waste Wizard tool on Regina.ca/waste Simply type in the name of the item and it will tell you how to recycle or dispose of the item.

Food & Yard Waste

Food and yard waste are not garbage. They are valuable resources which can be turned into nutrient-rich compost. The City's food and yard waste service is 'scrape the plate' and includes food scraps (fruits and vegetables, grains, oils, meat and bones, etc.), yard waste (leaves, grass, plants) and soiled paper (paper towel, cardboard, tissues). Diverting these materials will keep roughly 50 per cent of the average household's waste



out the landfill. This will prolong the life of our landfill and reduce the greenhouse gases which are produced when food and yard waste are landfilled

Food and yard waste is collected weekly from April through October and biweekly from November through March.

- Set out your green cart on your collection day, even if it's not full.
- Layer paper and cardboard products like paper yard waste bags, tissues, paper towel and egg cartons to absorb liquids.
- Keep cart lid closed.
- Rinse your green cart with a garden hose periodically.



Drop-Off Depots



Yard Waste Depot

Drop off your leaves, grass clippings, garden waste, pumpkins, branches and more at the Yard Waste Depot to be composted. This convenient and free service helps keep this valuable material out of our Landfill. The depot is open spring through to fall, seven days a week from 7 a.m. to 7 p.m.



Treecyle Depot

If you put up a real Christmas tree, take advantage of the free Treecycle program. Drop your trees off at the Yard Waste Depot, open at the end of December until the end of January. Please remove all lights, decorations and tinsel. Treecycling helps to reduce your environmental impact over the holiday season.



Household Hazardous Materials Depot

Keep hazardous materials out of your garbage, recycling and drains. Drop off your hazardous items for free to be recycled or disposed of in an environmentally-friendly manner at one our Household Hazardous Materials Depot. The Depot is open Fridays and Saturdays year-round, from 10 a.m. to 3 p.m. next to the Yard Waste Depot near the Landfill.



Big Blue Bins

If your recyclable material is too big for your blue bin at home, it's time to go big! Big Blue Bins are located all around the city, making it easy to drop off your large recyclables. Be sure to keep our community clean, and don't leave recyclables outside the bins. Big Blue Bins are emptied regularly, but if it's full when you arrive, please try another bin, or try again a few days later.

Wastewater System

Residential Sewer

Every time you flush the toilet, take a shower or wash the dishes, you send wastewater down the drain to the sewer system. This network of underground pipes, through gravity and a series of pumping stations, carries the wastewater to the Wastewater Treatment Plant.

Only flush the 3Ps – pee, poo, paper (toilet paper). Flushing anything other than the 3P's can damage your home's sewer system, increase utility costs and impact the environment. Items like wipes, paper towels, diapers, feminine-hygiene products and cotton balls should be put in your garbage.



Fats, Oils & Grease (FOG)

Pouring fats, oils and grease down your sink, toilet or shower can cause blockages in your home's sewer system resulting in sewer backups and costly repairs.

What are fats, oils and grease?

- Butter or margarine
- Lard
- Salad dressings
- · Cooking oils

- · Sauces and gravies
- Meat fats
- Milk and cream



Before washing pots, pans or dirty dishes, wait for the FOG to harden, then wipe with a paper towel and place in the garbage.

Storm Drains Wastewater and Storm Water Bylaw

The City of Regina uses above and below ground storm sewer pipes to collect rain and melting snow for proper drainage to protect against flooding.

Every spring and summer, thousands of storm drains help keep Regina roads clear and properties dry. Keeping 22,000 storm drains clean and flowing freely takes a lot of teamwork.



When storm drains are frozen or covered with debris, storm water and melting snow cannot drain away from alleys, streets or greenspaces next to your property.

You can help by giving your neighbourhood storm drains a little tender loving care by adopting them! Adopting a storm drain is easy and a great opportunity to give back to your community. To adopt a storm drain, visit Regina.ca/stormdrain

Report a Blocked Storm Drain

To report a blocked storm drain or an area with poor drainage to be inspected, provide the location by street address or nearest intersection through an online service request at Regina.ca/servicerequest or call 306-777-7000 on weekdays between 8 a.m. and 4:45 p.m.

Did you know?

The City has two sewer systems - sanitary sewer and storm sewer. The sanitary sewer transports wastewater from the home (drain, toilet, sink, etc) to the wastewater treatment plant to be cleaned before being released into Wascana Creek.

Everything that enters the storm sewer through storm drains goes directly into Wascana Creek untreated. Household products that enter the drains can affect the health of our creeks, rivers and the land surrounding them, as well as the health of wildlife and fish that rely on them.

Water Meters

The City installs water meters in every house to track water use for billing purposes. When below-freezing temperatures continue over a few days, water pipes and meters close to cold air may freeze. Frozen water meters and water pipes can stop water service and can be expensive to repair or replace.

Prevent frozen water meter pipes:

- Allow warm air to flow around your meter. If your meter is in a separate room, leave the door open.
- If the meter is outdoors, check to see the cover fits properly and that it has no cracks for cold wind to blow into. Pipes, valves and the meter itself should not touch concrete walls.



If your water meter malfunctions or you need to install a new meter, call Service Regina at 306-777-7000 or through an online service request at Regina.ca/servicerequest

For all other issues, including concerns with the shutoff valve, call a certified plumber for assistance.

Did you know?

From 2022 to 2025, the city will be upgrading its water meter technology to provide enhanced water consumption information to both the City and to utility customers. The new technology will collect faster and almost real-time information for waste consumption and leak detection.

Firepits Fire Bylaw

A warm evening fire in the yard is a great way to spend time outdoors. When used safely, firepits can provide hours of enjoyment. Outdoor firepits are permitted in enclosed burners, providing they meet all regulations. Bonfires and other open-air fires are not allowed without a City permit.



When lighting a firepit, consider what you would expect as appropriate behaviour from your neighbours and act accordingly.

Here are some safety and community ground rules to keep in mind:

- 1 Do not light firepits between the hours of 1 a.m. and noon.
- 2 Firepits must be located a minimum of three metres (10 feet) from any combustible material, buildings, property lines, porches, sheds, overhanging trees and decks.
- The only permitted fuels are charcoal, seasoned wood or manufactured fire logs.
- Firepits must be supervised by an adult at all times.
- 5 In the event the Fire Chief issues a Fire Ban, the use of firepits is prohibited.

A Fire Inspector or operational fire crew is on call 24 hours a day to respond to public complaints made to Service Regina at 306-777-7000. If smoke from a firepit or outdoor fireplace causes an unreasonable interference with the use or enjoyment of another person's property, the fire should be immediately put out.

Did you know?

Upon inspection, if the Fire Inspector determines your firepit is not being used properly, they can order that the firepit immediately be made to conform to regulations or be extinguished. The Fire Inspector may also issue a \$300 fine for failing to comply with the City Bylaw.

Back Alleys

In Regina, alleys are shared neighbourhood spaces. That means property owners maintain the alley right-of-way behind their house. Maintenance includes keeping weeds mowed, trees, bushes, vegetation and shrubs trimmed, and litter picked up.



Alley enforcement is both complaint-based and proactive by officers in the field. When complaints are received about garbage in the alley, an officer will inspect whether the debris is private or public.

If the debris is on private property, the homeowner will be required to remove it. If there is significant debris build-up on public property, City crews will be sent out to clean the area.

To file a service request about debris in an alley, contact Service Regina at 306-777-7000 or use the online service request form at Regina.ca/ servicerequest.

Fences

Before putting up a fence, there are a few things to keep in mind. First, if your fence is shared, talk to your neighbours and give them a headsup that you are considering building a fence. In some cases, you might be able to share the cost. In Regina, fences can be up to 1.83 metres (6 feet) high in backyards and 1.22 metres (4 feet) in front yards.



Second, contact the City or visit **Regina.ca/build** before construction. A building permit is not required to build a fence. However, your fence must comply with all City regulations and Bylaws. If you live on a corner lot, make sure that the sightline triangle is not obstructed.

The City does not locate property lines, but you can refer to a surveyor's certificate or a real property report to locate your property lines.

Third, avoid significant damage to your property by contacting Sask 1st Call at 1-866-828-4888 or email beforeyoudig@sask1stcall.com 48 hours before you dig to locate all utility lines.

Decks

When it comes to outdoor living, nothing beats a barbeque on a beautiful deck. Besides the comfort a deck provides, it is also a great way to add useable space to your property without breaking the bank.

Both a building permit and development permit are required for an uncovered deck more than 30 cm (1 ft) high and for all covered decks. Regardless of size or height, ensure your proposed deck does not encroach upon any easements on your property.

You can apply for a Deck Permit online through eBuild, the City's permit portal, or fill out the application found on our website and submit in person at City Hall. Visit Regina.ca/build to learn more and get your project started.



Home Development

Building Permits

Most renovation or building projects require permits, an important first step towards a successful plan. Permits help ensure structures are built safe, as well as protect the resale value of your home with proof for future homebuyers that the work was done properly.

What Requires a Permit?

- · Garage or accessory building
- Decks/sunrooms/porch
- · Basement development, secondary suite or foundation repair
- Inground pools
- Demolition, repair, alteration or addition to an existing building or structure

Permit applications can be submitted and tracked online through eBuild or in person at City Hall.



Bike Lanes

Regina has several bike lanes, pathways and new sidewalks to promote active transportation and healthier communities. Bike lanes help make cycling more safe, accessible and attractive for all users to get around the neighbourhood. When cycling, it's recommended to wear a CSAapproved helmet and share the road with other cyclists and motorists.

For more cycling and safety tips, check out SGI's website.

Did you know?

Shared-Use Lanes are wider to allow room between parked vehicles and cyclists. Bicycle Only Lanes are narrower and are dedicated for cyclists only.



Parking

Parking on Private Property

From November 1 to April 1, recreational vehicles can't be stored on your front driveway. Keeping recreational vehicles stored away from front yards and front driveways makes it safer for pedestrians and drivers to access the road and walkway. Recreational vehicles are allowed to be parked in your side and back yards all



year long, provided you have no more than two on your property.

A recreational vehicle includes portable structures and watercraft that can be towed, hauled, carried on a vehicle or trailer, or driven and are designed to be used for travel or recreation. A recreational vehicle includes but is not limited to a motor home, travel trailer, fifth-wheel trailer, tent trailer, truck camper, boat, canoe, kayak, all-terrain vehicle, jet ski, or other similar vehicles.

Residential Parking

Residents who live within the boundaries of a time-limited parking zone can apply for a Residential Parking Permit. The permit allows the option to park vehicles longer than the posted time limits.

Residents may also purchase up to two visitor parking permits to allow quests to park for up to 24 hours within the block of the address indicated on the permit.

To apply for a Residential and/or Visitor Parking Permit, fill out the Parking Permit Request Form and email it to parking@regina.ca



Transit

Regina Transit provides safe, reliable, affordable and accessible transportation across our community.

With flexible fare options for everyone from students to seniors, it's a quick and easy way to travel.

Visit Regina.ca/transit for bus schedules and routes and track your bus in real time with TransitLive.com.



Noise The Noise Abatement Bylaw

Neighbours can be easily annoyed by loud noises, especially when it's constant. Regina's Noise Abatement Bylaw provides sound regulations to address appropriate noise levels during the daytime and at night. All homeowners and residents are responsible for ensuring that activities on their properties fall within the appropriate sound restrictions and do not disturb neighbours in the adjacent properties.

If you plan to host a party, talk to your neighbour about your plans beforehand. They might be more understanding and tolerate the noise if they know the reason for it. Better still, why not invite them?

To report a noise complaint, contact Service Regina by calling 306-777-7000 or using the online service request form at Regina.ca/servicerequest. Call 911 if there is an immediate threat to a person or property.

Home-based Businesses

Licensing Bylaw

Regina is a growing city filled with entrepreneurs operating homebased businesses. Anyone operating a business from a residence must have a residential business licence, including online businesses. Before the City can issue a licence under a business name, you must have the business name registered in the Province of Saskatchewan.

Complete and submit the Residential Business Licence application form to register your business. Payments can be made in person or by phone to 306-777-7717.

Business licences are valid for one calendar year (January 1 to December 31) and must be renewed annually.

Did you know?

Businesses considered a non-profit corporation under provincial jurisdiction or businesses that operate from a premises that pays commercial or industrial property taxes are exempt from obtaining a residential business licence, except for second-hand dealers, pawn brokers and coin dealers.



Community Gardens

Regina's Development Plan provides Green Space in each neighbourhood for residents to plant flowers, fruits, and vegetables. Gardens contribute to the community's health and well-being while providing social interaction and community building.

Regina's community gardens operate either through an assigned plot system or as a communal system, where plots are not assigned and the produce is shared among all the gardeners.

Zone Boards and Community Associations operate Community Gardens in Regina. Visit Regina.ca to find a community garden near you and for information on how to apply.

Did you know?

There are five community gardens in Regina. Three are in the city's central zone, with one each in the south and west zone.



Responsible Pet Ownership

Animal Bylaw

Dogs and cats are valued family members. As a responsible pet owner, it is important to ensure all pets wear their licensed tags at all times.

If your pet is lost, call Regina Animal Protection at 306-777-7700. Stray animals are rescued by Animal Protection Officers and taken to the Regina Humane Society. The Humane Society will contact you within 24 hours if your pet is licensed and can be identified. If your pet is unlicensed, you can call the Humane Society and provide them with a description of your pet in case it is picked up.



Pet Licensing

Pet owners are required to renew their pet licence annually. Licensing your pet helps to identify and protect your pet in case it becomes lost. Pet licences may be purchased in person at City Hall, by phone or by using the overnight deposit slot for payment by cheque or money order.



Pets in Public Spaces

Off-leash dog areas provide an opportunity for dog owners and their dogs to exercise, play and socialize. Dogs may only be off-leash in designated areas and must wear a current City of Regina dog licence. When you take your pet off your property, you are entering a public shared space. Remember to keep your dog on a leash and clean up after your dog. To locate the nearest off-leash dog park in your neighbourhood, visit Regina.ca/parks

Pet Waste

Picking up after your dog is part of responsible pet ownership. Whether it's on your private property or in public, immediately dispose of your pet's waste. Allowing pet waste to accumulate on your property to the point where it is reasonably likely to annoy or



pose a health risk to others is not a neighbourly thing to do. When left exposed, pet waste can transmit disease, attract rodents and invite swarms of undesirable pests such as flies. Noncompliance could result in fines ranging from \$100 to \$300.



Livestock

Your backyard is not a barnyard. Chickens and other livestock will need to stay on the farm. Consult the Bylaw for all relevant requirements.

To report a Bylaw violation, contact Service Regina by calling 306-777-7000 or using the online service request form. If an incident involves an immediate threat to a person or property, call 911.

Sidewalk Snow & Ice Removal

Winter Maintenance Policy

Snow and ice removal on residential sidewalks are the responsibility of the property owner/ resident. It's important to keep your sidewalks shovelled and sanded to help pedestrians walk safely and efficiently. Snow from residents' driveways and walkways should be stored on



private property, not on streets, sidewalks or boulevards.

The City provides a free sand/salt mix at various locations throughout Regina for residents to help make icy sidewalks safer. Visit Regina.ca/winter for a list of sandbox locations.

Residential Snowplow

Residential streets are only plowed after substantial snowfall (15 cm of snow from a single event) and when weather and time permits. If the City intends to plow residential streets, public announcements will be made on Regina.ca and through the local media. A schedule of plow dates in your neighbourhood will be provided.



On your plow day, do not park on the street between 7 a.m. and 5 p.m. As a homeowner, you can help crews by parking in your driveway or garage after a snowfall. Avoid parking along the curb as it can hinder the efforts of equipment trying to plow the streets. When possible, be neighbourly and offer to share your driveway.

Did you know?

Graders use a flipper or snow-gate blade to minimize snow ridges across alley entrances, intersections and driveways to reduce the height to approximately 30 cm. Snow ridges will be left along the curb and around vehicles left parked on the road.

Street Sweeping

When spring comes around, City crews freshen up Regina neighbourhoods by clearing away leaves, sand and debris from roads and sidewalks through the annual street sweeping program.

On your scheduled sweep day, park off-street to help crews sweep the entire roadway. By moving your vehicle, you are helping sweepers get as close to the sidewalk as possible to make it smoother and cleaner for everyone to enjoy.

Know when your street will be swept with Sweep Alerts. Sign up to be notified by text, email, phone or e-calendar at Regina.ca/sweep or call 306-777-7000.

Did you know?

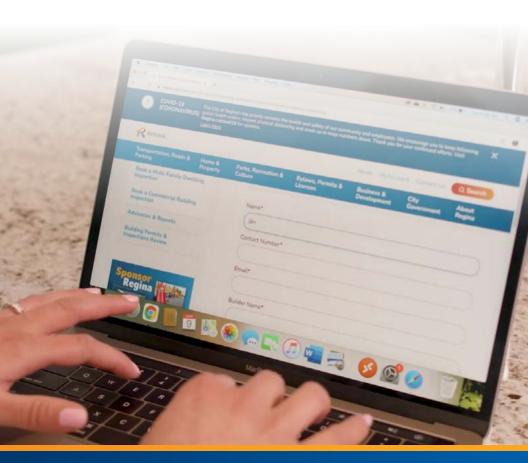
Street sweeping not only preserves roads, sidewalks, and boulevards, it also reduces water pollution by preventing these materials from entering our stormwater system.



Making a Bylaw Complaint

The City works with residents, community groups and internal program areas to resolve issues through education and enforcement to achieve bylaw compliance. Before submitting a complaint, you may want to speak with your neighbour to share your concerns. It may simply be that they are not aware there is an issue.

Suspected bylaw violations can be submitted to Service Regina by calling 306-777-7000 or using the online service request form. Upon receipt, violations are reviewed and submitted to the specific branch for further investigation.







Queen Elizabeth II Court 2476 Victoria Avenue Regina, SK Canada S4P 3C8

This guide is intended to provide an overview of the most common concerns within the City of Regina. To read the full description of each Bylaw, please visit Regina.ca/bylaw



