

## Fieldhouse Court 90-Minute Booking Updates

### **Q: Why are the Court Guidelines being updated?**

A: We have received feedback from the tennis community that 90-minute timeslots are needed for doubles play. We will be piloting 90-minute time blocks for up to 6 months in an effort to evaluate the demand and impact of the change. Doubles play will begin booking 90-minute timeslots on October 12, 2023 for play beginning October 16, 2023.

\*Please note, doubles-play during 60-minute bookings is still welcome. 60-minute bookings can still be made online 3 days in advance.

### **Q: Why are clients limited to one court booking per person per day?**

A: This guideline exists to ensure fairness and increase accessibility for everyone utilizing the courts. 90-minute bookings will be available for doubles play only. 60-minute bookings will be available for both singles and doubles play.

### **Q: When can I book a 90-minute booking?**

A: 90-minute bookings for doubles play will be allowed 4 days prior to the booking date. Reservations for 90-minute timeslots will begin on October 12, 2023 with the first day of play for these slots beginning on October 16, 2023.

### **Q: How can I make a 90-minute booking for doubles play?**

A: You can reserve a 90-minute booking by calling the PlayLine at 306-777-PLAY (7529), choosing the Fieldhouse option then selecting badminton & tennis court bookings. 90-minute bookings are accepted 4 days prior to the date of play. You need to provide the names of 4 players at the time of booking. Online booking for 90-minute timeslots is not available for the duration of the pilot.

### **Q: Why are 90-minute timeslots booked one day earlier than 60-minute timeslots?**

A: 90-minute timeslots for doubles play will be allowed 4 days prior to play. Providing booking one day earlier will ensure we can offer a convenient booking process for everyone in the pilot stage. There are limited designated 90-minute timeslots and these times are not available for singles play. Should the designated 90-minute times not be fully booked 4 days ahead of time, any remaining times will be open to book for any type of play 3 days in advance.

**Q: Will 90-minute doubles play continue after the pilot has concluded?**

A: The pilot is to evaluate the demand of doubles and how booking doubles times impacts the overall demand of all courts. Should the pilot determine this is a positive change, the intention is for doubles-play clients to book online in the future.

**Q: Can singles play on a 90-minute booking?**

A: No, in order to play during a 90-minute timeslot, all 4 players must be present. If all 4 players are not present the court will be forfeited and you will be considered a no-show, as per the [Court Booking Guidelines](#).

**Q: What happens if a 90-minute timeslot doesn't fill?**

A: We anticipate that all 90-minute timeslots will be filled. If they are not filled, they will be available the next day for 60-minute bookings.

**Q: I already played on a 60-minute court booking, can I still play on a 90-minute court the same day?**

A: No, the policy only allows each player to play on 1 booking per day. If you already played during a 60-minute or 90-minute court booking, you will not be allowed to play on another booking.

**Q: How many 90-minute timeslots are available daily?**

A: There will be 4 timeslots available Monday to Friday and 2 timeslots available on Saturday. Below are the specific 90-minute timeslots per day:

- **Weekdays (Monday–Friday)** (9-10:30am, 10:30-12pm, 12-1:30pm & 1:30-3pm)
- **Weekend (Saturday)** (7-8:30am, 8:30-10am)

**Q: Why are 90-minute bookings available for doubles play only?**

A: A typical doubles match takes approximately 90-minutes. By allowing doubles play, more people will have access to the courts in the same amount of time if only 60-minute bookings were offered for singles play. Doubles play can still be booked in a 60-minute timeslot.