

Court Fees and Reservations

Advanced online court reservations by phone are accepted daily beginning at 9 a.m. until 8 p.m. by calling 306-777-PLAY(7529).

Reservations are made on a first come, first served basis, and can be reserved a maximum of three days before the date of play.

Pass holders may use courts at no additional charge during times designated for public use. Non-pass holders must pay a single admission fee at the time of booking.

Credit on account can not be used for online booking at this time.

All players must supply their own equipment.

***Clients can use a maximum of one hour of reserved court time per day, per person, per court type (ex. 1 hour tennis, 1 hour badminton).**

Court Cancellations

To cancel a court reservation, you must **call 306-777-PLAY(7529)** or email fieldhousecourtcancellations@regina.ca at least one hour prior to your booked time or you will be charged an admission fee.

***New* No-Show Policy**

Booking clients **MUST** check-in with a cashier prior to their court booking. Failure to check-in will be considered a **no-show**.

Cancelling within an hour before your booked time will result in a "no show".

- First no-show – customer will be informed by email about the no-show policy, and the consequences that can result from future no-shows.
- Second no-show – customer will be informed by email that they will be charged an admission fee, due immediately, and informed of consequences that can result from future no-shows.
- Third no-show – customer will be informed by email that access to Regina Recreation Online revoked and booking privileges suspended for one week.

Court User Guidelines

1. Courts must be booked prior to play.
2. Customers are required to register all players' names at the time of booking.
3. Customers booking badminton and tennis courts at the Fieldhouse will be required to check in with a cashier prior to their court booking and register all player names.
4. If you have a family membership you may book one - one-hour time slot for each family member. Maximum court playing time of one hour per person per day still applies.
5. Please check in at the front desk to confirm court reservation. The City reserves the right to adjust court bookings due to program, maintenance or emergency purposes.
6. Courts are booked on the hour immediately following the previous booking. Please ensure the court is vacated before the end of your scheduled time.
7. For safety reasons, play must stop if someone walks onto the court.
8. Please ask Sportplex staff for assistance if you need to set up, or move/adjust nets, curtains or other facility equipment. Customers are not permitted to touch facility equipment.
9. Online court bookings are allowed for tennis and badminton only. For all other court rentals, please contact the Fieldhouse Program Specialist at 306-777-7159.
10. We reserve the right to cancel a booking when a court is not being used appropriately.
11. Customers must supply their own equipment.
12. The City of Regina is a respectful workplace. We treat our customers with respect and expect the same in return. Should you witness clients being treated inappropriately, please notify staff.